

Details, Details. Important policies for your review.

RESERVATIONS

Travel agencies provide valuable service and counseling to prospective travelers. We encourage you to make your Holland America reservations with a travel agent who understands your individual needs. Travel agencies are not owned or controlled by Holland America Line. Your deposits and payments for Holland America's services are to be paid to the travel agency with which you made your reservations. Since accommodations are limited by the number of staterooms on each ship, reservations should be made as early as possible. Travel documents will be issued only if and when full payment has been received by Holland America Line from the travel agency. Refunds for cancelled or unused services will normally be made to the same travel agency on the basis of the amount actually received by Holland America Line less any applicable cancellation fees and charges. You are responsible for obtaining from your travel agency monies either retained by the agency or received by the agency from Holland America Line. For further information visit our website at www.hollandamerica.com or call 1-877-SAIL-HAL. Guests under 21 years of age must be accompanied by a parent, guardian or chaperone who is at least 25 years old; one adult chaperone is required for every five people under 21.

CHANGE CHARGES

Changing your itinerary after reservations have been made can result in loss of advantages gained by early planning. In addition, the results of last-minute changes may be disappointing. To cover administrative costs, a per-person charge will be

assessed if you request a change in your travel arrangements after the final payment due date. Change charges are not assessed for stateroom upgrades or for the addition of services, unless air reservations are altered and/or travel documents must be reissued.

CRUISE FARES

Traveling with Holland America Line is one of the best vacation values around. Your cruise fare includes accommodations aboard an elegant Holland America cruise ship with most meals and entertainment on board ship. Not included, however, are items of a personal nature, transfers (unless stated otherwise) or optional programs or optional activities, such as alcoholic beverages, soft drinks, laundry and dry cleaning, shore excursions, medical, barber and beauty shop services. All fares are per person in U.S. dollars.

GRATUITY POLICY

Exceptional service is part of the Holland America Line cruise experience. Because you are our guest, it is our goal to make sure you receive the finest service possible. And we have made it easy for you to reward excellent service on board.

A gratuity of \$10 per guest per day for dining and stateroom services will be automatically added to your shipboard account on a daily basis. We are confident that you will find the service on board exemplary, and should you wish to make adjustments, you may do so at the end of the cruise by contacting the front office. A 15% service charge will be automatically added to your bar charges and dining room wine account.

In terminals, airports, ports of call and on shore excursions, we suggest that you extend gratuities consistent with customary local practices.

FARES, NON-DISCOUNTABLE AMOUNTS, TAXES AND SURCHARGES

Holland America Line reserves the right not to honor any published prices that it determines were erroneous due to printing, electronic, or clerical error. Each cruise fare includes a "Non-Discountable Amount." That portion of the fare is neither commissionable to travel agents nor subject to reduction in the event of a percentage discount promotion, 2-for-1 promotion or otherwise. Fares quoted in this brochure are those in effect at the time of printing. If cost factors dictate the need for fare increases, Holland America Line may do so at any time prior to departure. Guests can cancel (without paying a cancellation fee) rather than accept a fare increase. This right does not apply to increases in Taxes or to surcharges, as described below. The term "Taxes" as used by Holland America Line refers to certain taxes, fees and charges imposed by governmental or quasi-governmental authorities, including port authorities, relating to any aspect of your cruise or tour. If governmental action results in any element of Taxes exceeding the estimates used by Holland America Line for purposes of preparing this brochure, we reserve the right to pass through the extra amount. Similarly, Holland America Line reserves the right to impose or pass through fuel surcharges, security surcharges or similar incidental surcharges. No right of cancellation exists under either of these circumstances.



Portland First Church Travelers
announces

15-Day Alaska CruiseTour

ms Zuiderdam · July 24, 2010

Welcome to Holland America Line, where spectacular destinations, superb service and premium amenities create an extraordinary cruise experience. Every day brings a wealth of activities, excursions and entertainments – and the impeccable care and attention to detail that makes each choice a pleasure. As you relax, dine, socialize or enjoy a quiet moment on board – or on shore – discover first-hand why Holland America’s five-star fleet is consistently among the Highest-rated Cruise Lines by *Condé Nast Traveler* and *Travel + Leisure*.

15-Day Alaska CruiseTour

On board *ms Zuiderdam*

Day 1 Anchorage

Your **Tour Director** will welcome you to Alaska! Overnight Anchorage.

Day 2 Anchorage/Denali National Park

Today you’ll board our **McKinley Explorer**, the largest domed railcars on the historic Alaska Railroad route, an Alaska Scenic Byway. Upon arrival at **Denali National Park**, transfer to the finest lodge and spend your afternoon at leisure.

Day 3 Denali National Park

Your **EXTRA DAY** at **Denali National Park** begins with an early morning departure for the Denali **Tundra Wilderness Tour**. Enjoy 6-8 hours of narrated touring with a driver-guide as you travel 53 miles of the Park Road for great wildlife viewing.

Day 4 Denali National Park/Fairbanks

This morning, relax over breakfast at your choice of eateries and browse the wildlife exhibits and souvenirs at the Gift Shop. Later, reboard the **McKinley Explorer**, en route to Fairbanks. Check into your downtown hotel and enjoy a relaxing night in Alaska’s second largest city.

Day 5 Explorer Coach to Tok

Depart this morning for a tour including the **TransAlaska Pipeline** on your way to **Gold Dredge No. 8**. View the mining exhibits, pan for gold and then enjoy a

hearty miner’s lunch in the authentic dining hall. The **Alaska Highway** travels the deep backcountry of Alaska as you sightsee to **Tok**.

Day 6 mv Yukon Queen II/Dawson City

Travel the Taylor Highway to the Alaskan village of **Eagle** for a tour with a resident guide. You’ll embark our **mv Yukon Queen II** catamaran for a cruise up the **Yukon River**. Arrive this evening in **Dawson City, Yukon Territory** and the **Klondike National Historic Site**.

Day 7 A Day in Dawson City or Tombstone Park

There are two major excursion themes: **Tombstone Park** and the Klondike Gold Rush. At Tombstone Park, join local interpreters and explore marvels two billion years old. This remote region is the ancestral home of North America’s earliest peoples and a full range of wildlife roams free. Those who stay in **Dawson City** can enjoy a tour of the gold fields famous from the Rush of 1898.

Day 8 Explorer Coach to Whitehorse

Sightsee along the **Klondike Highway** past Five Finger Rapids on the Yukon River. Arriving in **Whitehorse**, kick up your heels at the uproarious **Frantic Follies Vaudeville Revue (included)**.

Day 9 Kluane National Park

This **UNESCO World Heritage Site** encompasses the second tallest mountain in North America — **Mt. Logan** — and

numerous other titanic peaks.

Day 10 Whitehorse/Skagway

Board the nostalgic **White Pass & Yukon Route Railroad** in Carcross for a scenic rail trip along the shores of Lake Bennett. Stop for lunch (included) and a Parks Canada presentation about the Chilkoot Trail. Then reboard the White Pass for your dramatic trip to Skagway.

Day 11 Skagway/Sail

In **Skagway** you’ll have a day to explore the **Klondike Gold Rush National Historical Park**. Say “good-bye” to your Tour Director and transfer to your Holland America cruise.

Day 12 Glacier Bay National Park cruising

Calving glaciers are the star features as you spend a full day exploring Alaska’s best glacial attraction, with a backdrop of 15,000-foot mountains.

Day 13 Ketchikan

Besides the main attractions – Creek Street, the Tongass Historical Museum, Totem Bight State Park and Saxman Village.

Day 14 Inside Passage Cruising

Whether with a massage in the Greenhouse Spa, a cooking lesson in the Culinary Arts Center or a game of chance in the casino, you’ll discover exciting daily activities and elegant service.

Day 15 Disembark in Vancouver

ITINERARY

ms Zuiderdam

15-DAY KLONDIKE, DENALI, KLUANE & GLACIER BAY NATIONAL PARKS CRUISETOUR
ANCHORAGE TO VANCOUVER
JULY 24, 2010

DAY	ITINERARY
Jul 24	Anchorage
Jul 25	Denali National Park via McKinley Explorer Rail
Jul 26	Denali National Park; Tundra Wilderness Tour
Jul 27	Fairbanks via McKinley Explorer Rail
Jul 28	Tok via Explorer Coach
Jul 29	Dawson City via <i>mv Yukon Queen II</i> River cruise
Jul 30	Dawson City optional Dawson City and Tombstone Park Adventures
Jul 31	Whitehorse via Explorer Coach
Aug 1	Whitehorse optional Whitehorse & Kluane National Park Adventures
Aug 2	Whitehorse & Skagway via Lake Bennett
Aug 3	Skagway; Embark on your cruise
Aug 4	Glacier Bay National Park cruising
Aug 5	Ketchikan
Aug 6	Inside Passage scenic cruising
Aug 7	Disembark in Vancouver



SPECIAL PRICING FROM \$2,849.00

SAMPLE PRICING	
Inside stateroom	from \$2,849.00
Outside stateroom	from \$3,189.00
Verandah stateroom	from \$3,429.00
Suites	from \$3,739.00
3rd/4th Person - Adult	from \$2,400.00
Non-discountable amounts (included)	\$390.00
Taxes (not included)	\$133.83
Cancellation Protection Plan (optional)	from \$79.00
CPP Platinum (optional)	from \$99.00

Prices are per person, double occupancy, and are subject to availability. Non-discountable amount is included. Taxes are additional.

CANCELLATION PROTECTION PLAN

Unforeseen events do happen, which is why Holland America Line is pleased to offer two comprehensive trip cancellation options for protecting your cruise investment.

Standard Plan

Holland America’s Standard Cancellation Protection Plan (CPP) allows you to cancel for any reason up to 24 hours prior to the scheduled cruise departure and receive a refund equal to 80% of the applicable cancellation fee. Plus, Holland America Line assumes US\$500 of liability for lost, damaged or delayed baggage. Please note, the CPP Standard Plan is not insurance; for that, guests rely on the Platinum Plan.

Platinum Plan

Our Platinum Cancellation Protection Plan enables you to supplement the CPP Standard Plan with insurance coverage and travel assistance services. You may cancel for any reason up to 24 hours prior to departure and receive a 90% refund of the applicable cancellation fee.

For full details regarding CPP and cruise policies please refer to the applicable Holland America Line brochure.

#1 Selling Tour, so book early!

A portion of each booking supports First Church ministries.

For reservations call Nancy, Willamette Intl Travel

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